

# Secure and Reliable Network Management

## Enhancing every aspect of vendor governance and network management

MYRIAD's integrated network management lets you move away from manual and often fragmented ways of working.

Fully configurable, MYRIAD provides tools for performance measurement, issue tracking and control over all related fees and charges. This reduces costs and affords greater transparency and efficiency.

MYRIAD delivers automation and organisation of routine but critical tasks in network management and can be configured to give all levels of staff appropriate views and functionality through strict permission controls.



## Key benefits of MYRIAD's business systems



**Transparency** is increased across all functions leading to dramatically improved audit and MIS



**Visibility and Maintainability** is improved by merging multiple sources of information and documentation



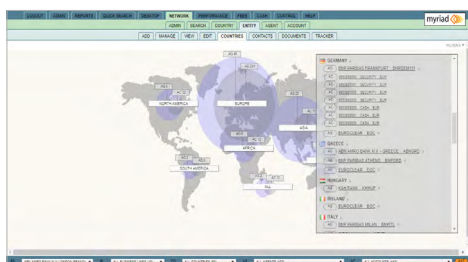
**Automation** of repetitive functions reduces risk and improves efficiency



**Knowledge Management** – a consolidated information repository available across your organisation

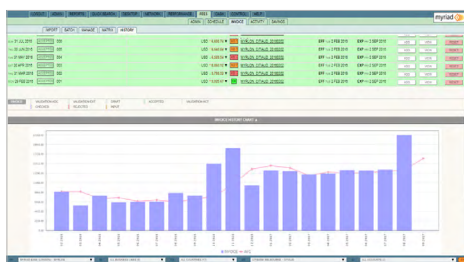


**Regulatory Compliance** is enhanced by deploying workflow for critical processes



### Go-to source of information

Loaded with your network framework and documentation, MYRIAD becomes the master source of information.



### Integrated single-platform

Merge multiple sources of data onto a single platform with powerful reporting capabilities and full audit trail.

### Automation & organisation

MYRIAD organises routine but critical tasks, giving you more time to focus on higher value activities.

## Network

- Repository of static data, documentation and contacts
- Support for all account types
- Complete management overview
- Global access with strict user permission controls

## Reports

- Full reporting capability
- Report Templates
- Ad-hoc & scheduled reports
- Store, share and export

## Process & Control

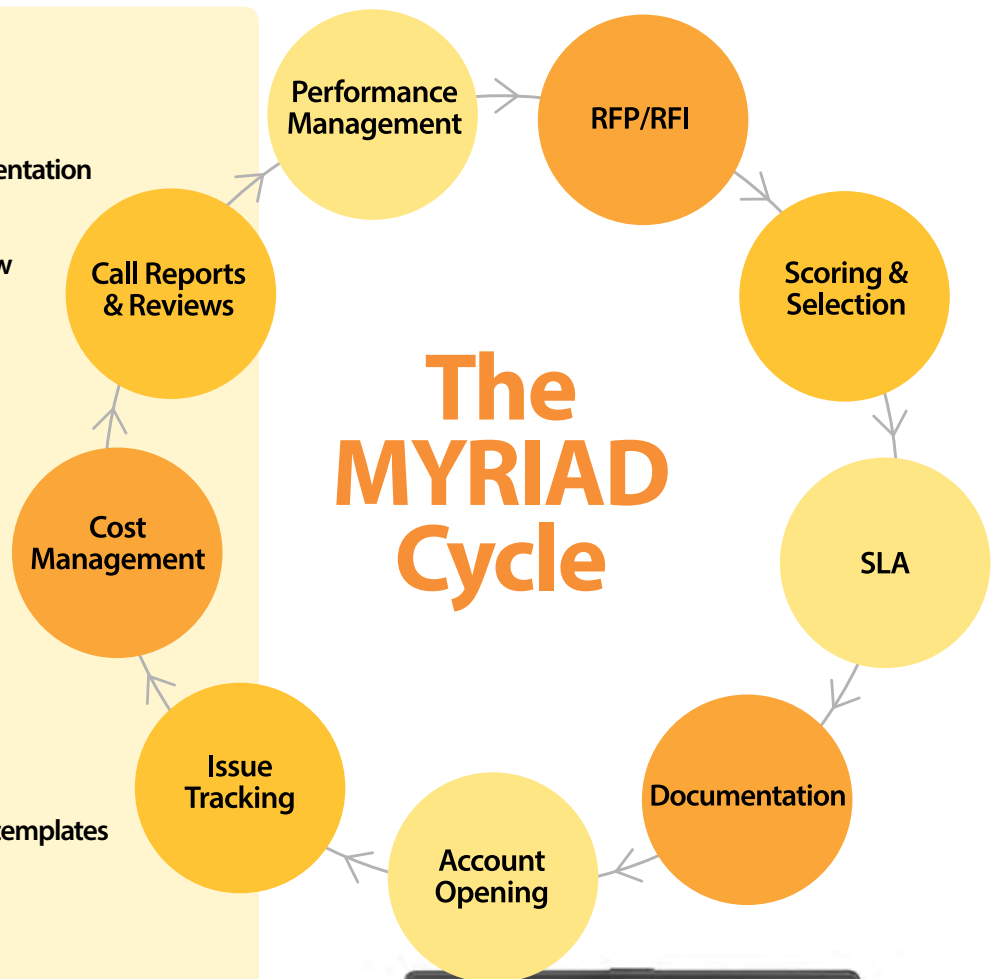
- Configurable account workflow templates
- Enriched task routing
- Complete activity audit

## Performance

- Comprehensive and flexible RFI engine (for RFP, Due Diligence, etc)
- Comprehensive issue tracking and call/meeting report system, including SLA matching and performance grading
- Service level monitoring and benchmarking information
- Supplier STP report repository

## Fees

- Automated and manual invoice capture
- Multiple Foreign Exchange rate conversion
- 3-way reconciliation between invoice, fee schedule and internal transaction data
- Rapid generation and maintenance of complex fee schedules



# The MYRIAD Cycle



## A unique, unrivalled service

Since development of MYRIAD began in 1999, our product managers have been actively working with the banking sector to ensure that we remain at the forefront of the FinTech space.

Our Clients have been pleasantly surprised by the ease of implementation and the smooth adoption of MYRIAD into their organisation.